SOUTH WEST CONNECT

Connecting health and social care through collaboration & digital innovation

22 June 2023, Holiday Inn, Taunton

Hosted by hfma

With rapidly increasing data and digital driven change, there is a need to ensure digital health and informatics professionals have access to learning and development opportunities to help equip them with the skills they need for the future.

The South West Digital Health and Care Skills Development Network has been established to do just that.

This one day conference is designed as a chance for you to meet and network with colleagues from across the South West, hearing from both regional and national leaders in digital health and care as well as case studies from other NHS and social care organisations.

It is an opportunity for the attendees to connect with colleagues in their locality and from across the region – we look forward to seeing you there!

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Programme

8:15	Registration & networking

8:55   **Chair's welcome**
Melanie De-Witt, Chief Nursing Information Officer, North Bristol NHS Trust and co-chair of the South West Digital Health and Care Skills Development Network

9:05   **Opening keynote – The national picture on digital transformation and education**
James Freed, Chief Digital & Information Officer (WT&E), NHS England

NHS
Digital Academy

James will deliver a keynote address, highlighting key policy updates and transformation programmes from a regional perspective. These include the development of the digital, data and technology workforce plan and role competencies framework, the NHS digital leadership programme as well as the drive to support staff and patients with digital literacy.

James will also talk about the importance of professional networks in supporting individuals and organisations to enjoy developing their digital skills as well as his involvement with the NHS digital academy as well as the regional digital skills development networks including the South West.

9:40   **The role of the South West in the digital transformation agenda in health and care**
Dr Stephen Trowell, Director for Digital Transformation NHS England (South West Region), Laura Lewis, Head of Digital Technology, NHS England (South West) & Jo Bangoura, One South West Shared Care Record Programme Manager, NHS England - South West

The digital transformation agenda across the NHS and social care has never been more pressing for many working in the sector. With a number of challenges to overcome in the digital maturity journey for both patients and staff, linking in with regional and national support is more important than ever.

In this session, Dr Trowell will provide an overview of key digital workstreams in the South West. Followed by Laura, who will outline how the South West plans to be a leading hub for digital transformation, signposting to ways that members can support and shape this journey.

Finally, In this session, Jo will provide an overview of the One South West Shared Care Record programme thus far as well as exploring future ambitions.

Given the integrated care and digital transformation agendas running in tandem it is not only essential for patient records to be shared between primary, secondary and tertiary care, but from a patient experience perspective, it makes sense.

10:30   Refreshment break

11:00   **Making data count: the possibilities of data as a tool in addressing health inequalities**
Simon Wellesley-Miller, Senior Analytical Manager, NHS England & South West Regional lead, AphA

Having recently completed an MSc, Simon used waiting list datasets and machine learning techniques to identify variations which could support in identifying health inequalities in the South West.

In this session, Simon will provide an overview of his rationale, hypothesis, and findings. He'll further explore the potential and future aspirations to use datasets to better support decision making, linking in with other inpatient data including co-morbidities, mental health and social care.

Simon works in the South West analytics team and as a follow on from his academic research he is now supporting the central elective recovery team at a national level.

11:35   **Digital inclusion: a Somerset case study**
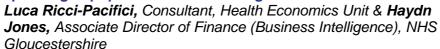*Samantha Briggs, Digital Inclusion Project Manager, Spark iT*

Digital inclusion is about supporting people to develop the skills and confidence they need to use digital technology competently and safely, and to facilitate their access data and devices. Increasingly, the NHS, government, and businesses are adopting a 'digital only' or 'digital first' policy, and the Spark

iT scheme recognises that the success of these innovations and commitment to true inclusion, depends on public digital literacy and fair access to skills, data and devices.

In this session Samantha will describe how Spark iT, supported and funded by the NHS, and empowered by community groups and volunteers, has been using a partnership approach to support digitally excluded residents in Somerset through a range of free-to-access services including digital cafés, home visits, a telephone helpline, and device and data access schemes.

12:15 Lunch

13:15 Breakout sessions

14:15 Break & networking

14:40 Smarter use of data to facilitate smarter decision making and spending in population health management
Luca Ricci-Pacifici, Consultant, Health Economics Unit & **Haydn Jones,** *Associate Director of Finance (Business Intelligence), NHS Gloucestershire*

Smarter Spending in Population Health (SSPH) is a programme supporting Integrated Care Systems (ICSs) to find the most impactful ways to use their budgets across healthcare pathways. The SSPH programme helps ICSs to understand in greater detail the full population health landscape and identify where changes can be made to create the biggest impacts.

In this session Luca will give an overview of the approach and talk through what happened when they looked at the provision of Chronic Obstructive Pulmonary Disease (COPD) in Gloucestershire including the challenges they faced, the lessons learnt and the results achieved.

15:20 Understand the digital world from a blind person's perspective
Adi Latif, Accessibility and Usability Consultant, AbilityNet

Adi is the world's first blind professional snowboarder and has been working as a website accessibility consultant since graduating from university. He is uniquely placed to support businesses to develop services which support those with disabilities to gain independence and to shape a more inclusive future.

In this session Adi will provide an overview of his personal lived experiences, discussing some of the scenarios where he has been let down by services. He will also discuss the importance of not only considering accessibility needs but why these should be at the forefront of any digital service design within the NHS.

16:00 Conference close

Breakout session choices

Please choose one break out session to attend

13:15 – 14:15

1a   **What are the challenges relating to clinical staff and how do we influence standards of nursing documentation within our EPRs?**
*Facilitated by **Samantha Sellick,** Associate CNIO, NHS England (South West) & **Dorothy Bean**, CNIO, NHS England (South West)*

The Nursing Documentation Standard seeks to support sharing of fundamentals of nursing care data across health and care so they can be accessed at the point of care by the nurse delivering care (hospital, community & nursing home).

Towards a unified vision of nursing and midwifery documentation is guidance sets the direction for all nursing documentation across hospitals, community and nursing homes.

It is intended to help organisations implement record systems and policies which support nurses to produce good documentation that supports and evidences professional decision making and care, while minimising time spent on producing those records.

1b   **Digital, Data and Technology workforce: creating a framework to support recruitment, retention, and training**
***Kim Bellis,** Programme Manager & **Sarah Scriven**, Head of Operations, The Federation for Health Informatics Professionals (FEDIP)*

The future challenges of modern health and care need to be met with the widespread adoption of digital technologies. The Federation of Health Informatics Professionals (The FEDIP) know that creating a transformational shift in the digital and informatics infrastructure has never been more critical.

In collaboration with NHS England and the BCS, the FEDIP led a national consultation and analysis of the digital data and technology workforce in the NHS. In this session, Kim and Sarah will share what they have learnt about the profession through this work and how this is being used to develop a healthcare digital professional framework.

They will also explore how engaging with professional networks such as the FEDIP and the South West Digital Health and Care Network can support yours and your team's professional development, signposting to relevant resources and training available via the FEDIP Hub.